

80s CALLING! FAN GUIDE

We hope you're excited to join us for a great day of music at Castle Park! We ask for your co-operation and request you read through prior to your visit to Castle Park.

SHOW TIMINGS

- 11:00 - Box Office Opens
- 13:00 - Gates Open
- 14:00 - The Christians
- 15:20 - Hue & Cry
- 16:50 - The Farm
- 18:30 - Level 42
- 20:00 - Bananarama
- 21:30 - The Human League
- 22:45 - approx. finish time

*Timings may be subject to change



CASTLE PARK COLCHESTER
SATURDAY 3 AUGUST

CUSTOMER INFO

TICKETS

- Please ensure tickets are downloaded to your mobile device or printed at home prior to arrival at the gate.

TRAVEL

- Allow ample time for your journey.
- Think ahead and plan your travel in advance for the event. Planned roadworks can cause delays. You can check for any roadworks at www.roadworks.org
- Tune into local radio and check social media for the latest travel updates.

WEATHER

- Check the weather forecast and dress appropriately. In hot sunny conditions please remember sun cream!

ID

- Bring valid photographic ID (Passport, UK Driving Licence), we operate a strict 'Challenge 25, Serve 18 Policy'. Please remember that legally there is no automatic right to be served alcohol. Service is always at the discretion of the licensee.

RESPECT

- Please be patient.
- Arrive at the venue in good time prior to the start of the concert, please be aware there will be security checks in place,
- Kindly leave the event quietly and please respect our neighbours.
- Put any rubbish in the bins provided for you.



SAFETY & SECURITY

BAGS & VALUABLES

- Do not bring a bag if you can possibly avoid it. The maximum size of permissible bags is one A4 sheet of paper.
- Do not bring any valuables if it can be helped.

PROHIBITED ITEMS

- Bringing food and drink into the venue - a doctor's note will permit food/drink required for medical conditions. Cups of water are available at the bars free of charge.
- Glass containers - including perfume and aftershave.
- Gazebos or picnic blankets.
- Professional cameras, video cameras or audio recording devices.
- Dogs are not permitted, except assistance dogs.

RE-ENTRY

- We operate a strict no re-entry policy

AGE RESTRICTIONS

- Children under 16 years old must be accompanied by an adult at all times.
- Babes in arms are free.
- For child safety please ensure ear defenders are worn.
- All ticket holders may be asked to produce proof of age upon entry and at the bars.

SEARCHES

- Searches will be in operation at this event – bags will be searched. No bags over the size of A4 will be allowed into the arena.

BEHAVIOUR

It is our intention for you to enjoy the event. Please help us by being kind and courteous to our team and other concert goers. Aggressive and abusive behaviour will not be tolerated. If you display such behaviour you will be asked to leave the venue immediately.

GETTING HERE

IT IS EXTREMELY IMPORTANT THAT YOU PLAN HOW YOU GET TO THE CONCERT IN ADVANCE. THERE ARE A NUMBER OF ROAD CLOSURES AND PARKING SUSPENSIONS IN PLACE FOR THE DURATION OF THE EVENT DAY.

PRE PAID CONCERT PARKING

Limited parking is available at Kings Meadow (accessed via Catchpool Road, CO1 1XN) which must be purchased in advance from [eventim.co.uk](https://www.eventim.co.uk)

PARKING

The closest car parks are located at Priory Street and Leisure World, where you can access the Park via the north entrance. Further parking is available through the council's town centre car parks.

BLUE BADGE PARKING

Blue badge and disabled parking will be available from Leisure World car park. A blue badge must be displayed on your dashboard.

TRAINS

The venue is a 10 minute walk from Colchester Town Station along Queens Street - head for the castle, the park is located just behind. Alternatively, we are a 20 minute walk from Colchester North Station.

BUS

Colchester Bus Station is located on Osbourne Street in the Town Centre and runs regular services locally and regionally. For more travel information please visit - [colchester.gov.uk](https://www.colchester.gov.uk)

EXITING

To allow everyone to exit smoothly, please follow any directional signage, and instructions from stewards. Please take your time, and be kind and thoughtful to other concert goers and residents when leaving the venue. Please bear in mind the exiting times when advising taxis and pickups.



GETTING HERE

PRE PAID CONCERT PARKING MAP

Due to Middle Mill Weir being closed for repair works there will be no access into Castle Park from the car park through the south entrance.

To get into 80s Calling!

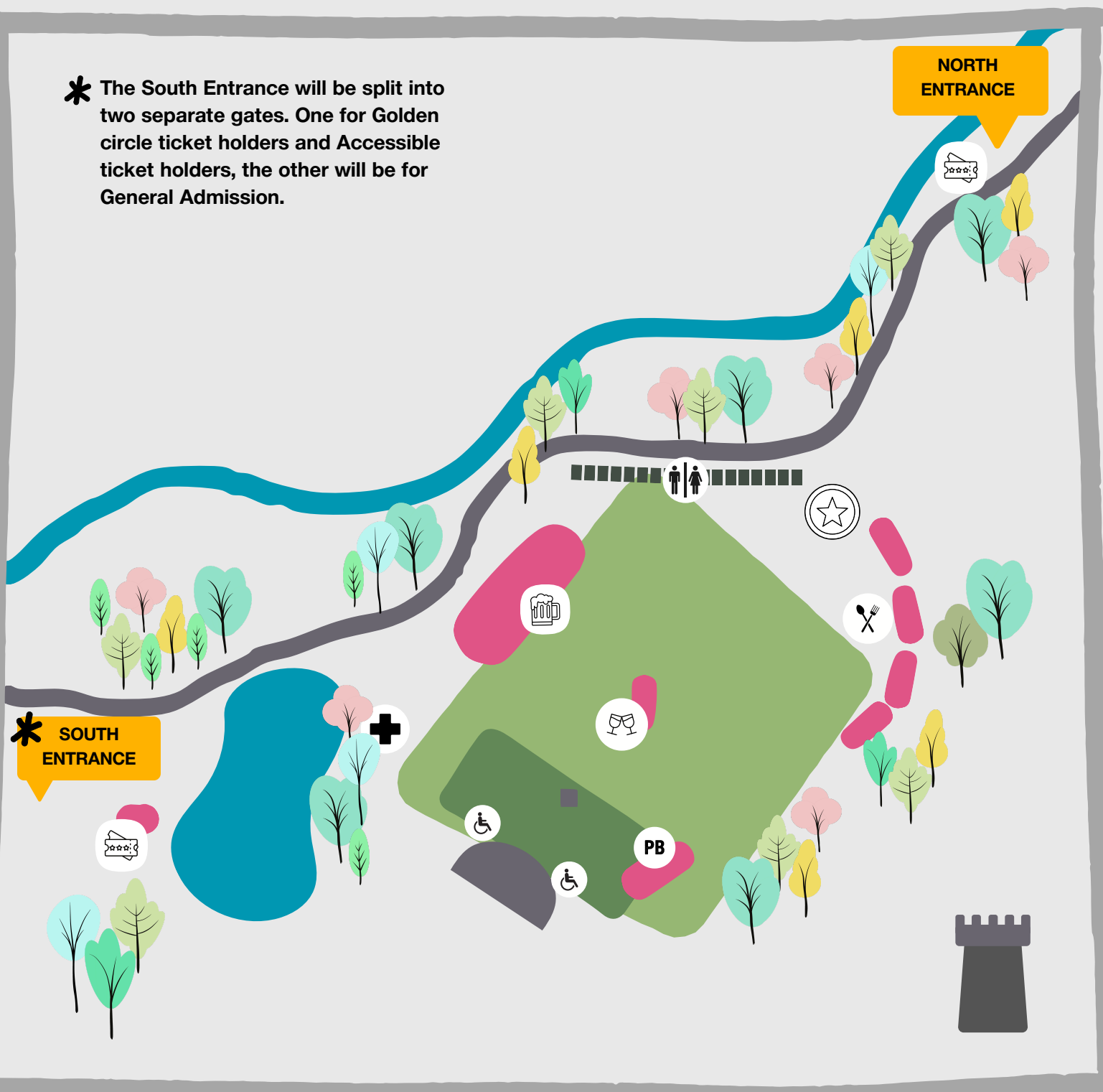
Once you have parked in King's Meadow car park, you will need to walk down Pavilion View following the road round the bend, over Lower Castle Park footbridge, as indicated by the red arrows on the map

After you have finished parking, it will take you 5 minutes to walk to the north entrance.



CASTLE PARK

* The South Entrance will be split into two separate gates. One for Golden circle ticket holders and Accessible ticket holders, the other will be for General Admission.



-  BAR
-  FOOD & DRINK
-  PIMMS & PROSECCO
-  BOX OFFICE
-  FIRST AID
-  TOILETS
-  CASH TOKEN BOOTH
-  ACCESSIBLE AREA
-  PRIVATE BAR

EVENT AREA

ENTRANCES

- There are two entrances. The South Entrance off Middle Mill, and the North Entrance by Leisure World

SEATING

- One fold up chair per person (no blankets) will be permitted into a dedicated area. Chairs must be removed at the conclusion of the concert.
- Kindly note chairs are not permitted in the golden circle or general admission areas.

ACCESSIBILITY

- The event takes place on grass with flat hard paths.
- Friendly stewards will be around to assist and accessible toilets will be available.
- The event area is suitable for wheelchair users with assistance.

The accessible area is fully booked, if extra space does become available this will be on a first come first served basis.

WEATHER

- The concert will not be cancelled in the event of inclement weather.
- Umbrellas are permitted in the standing areas but must be taken down during artist performances.

TOILETS

- Standard and accessible toilets facilities are located throughout the event area.

MOBILE COVERAGE

- There may be limited phone coverage across all networks and as is often the case in large crowds, service may be unreliable.



FOOD & DRINK

BARS

- All bars at the event operate a fully cashless system, payments can be made with Credit or Debit cards or pre-purchased tokens.
- If you wish to pay in cash, you will need to head to the token booth to purchase your tokens before heading to the bar.
- Look for the star icon on the event map to see the location of the cash token booth. ⭐
- Please note that tokens are for drinks from the bars only and not the food outlets.

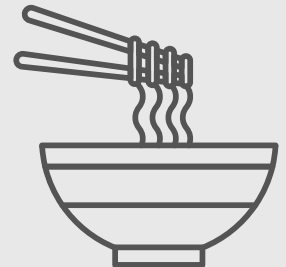
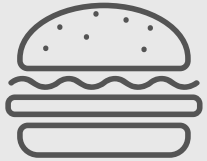
REFRESHMENTS

- You are not permitted to bring food and drink* to the event. (*unless for medical circumstances)
- A range of catering, offering a variety of street food and drink will be available within the event arena from the time the gates open.

VENDORS

- Greek Souvlaki
- Gourmet Burgers
- Flame Grill
- Loaded Dogs & Fries
- China Town Noodle Bar
- L'ombrello Pizza
- Coffee & Crepes
- Pick N Mix
- Ice Cream
- Pimms & Prosecco Pavilion
- Event Bars

*Vegan & Gluten Free Options will be available



FAQS

I CAN'T PRINT MY TICKET / MY TICKET HASN'T ARRIVED YET, WHAT SHOULD I DO?

Please contact the ticket outlet you purchased your tickets from. If requiring further help after this please email: enquiries@lzhobbsgroup.com

I'VE BOUGHT MY TICKET ON A 'SECONDARY SITE', CAN I STILL GET IN?

We have no control over the sale of these tickets – they may be stolen, counterfeit, or in some instances the ticket never existed in the first place. In some instances, these tickets are genuine, however we cannot guarantee this as we are unable to access any order information held by these resale sites. Therefore, you may be refused entry at the event.

I CAN'T GO ANYMORE, CAN I GET A REFUND?

If you can no longer attend the event, please contact the ticket outlet you purchased your tickets from, some have a re-sale function that will allow to sell your ticket on. Other than this tickets are strictly non transferable or refundable.

CAN I BRING WATER TO THE EVENT?

You are permitted to bring a sealed bottle of water with you (of no more than 500ml). Anything considered open will be confiscated at the entrance. You may bring an empty reusable water bottle that can be filled once inside the venue. Free drinking water is available from the main event bars.

IS THERE AN ATM ON SITE?

There are no ATMs on site.

For our full terms and conditions please visit:

lzhobbsgroup.com/faq

